

CONFLICT RESOLUTION, MINOR

The Conflict Resolution Minor prepares students for work which requires the skills of negotiation, mediation, and conflict management. The courses provides grounding in interpersonal communication and management skills, including rapport building, empathic listening, behavior modeling, reframing, and problem solving. The courses are appropriate for students with no formal training in managing conflict.

Code and Title		Hours
CSM 425	Conflict Resolution Workplace *	3
CSM 427	Emotional Intelligence	3
CSM 428	Processes of Negotiation	3
CSM 430	Family & Consumer Law *	3
CSM 486	Principled Negotiation	3
*may also count towards CA Concentration		
Total Hours		15